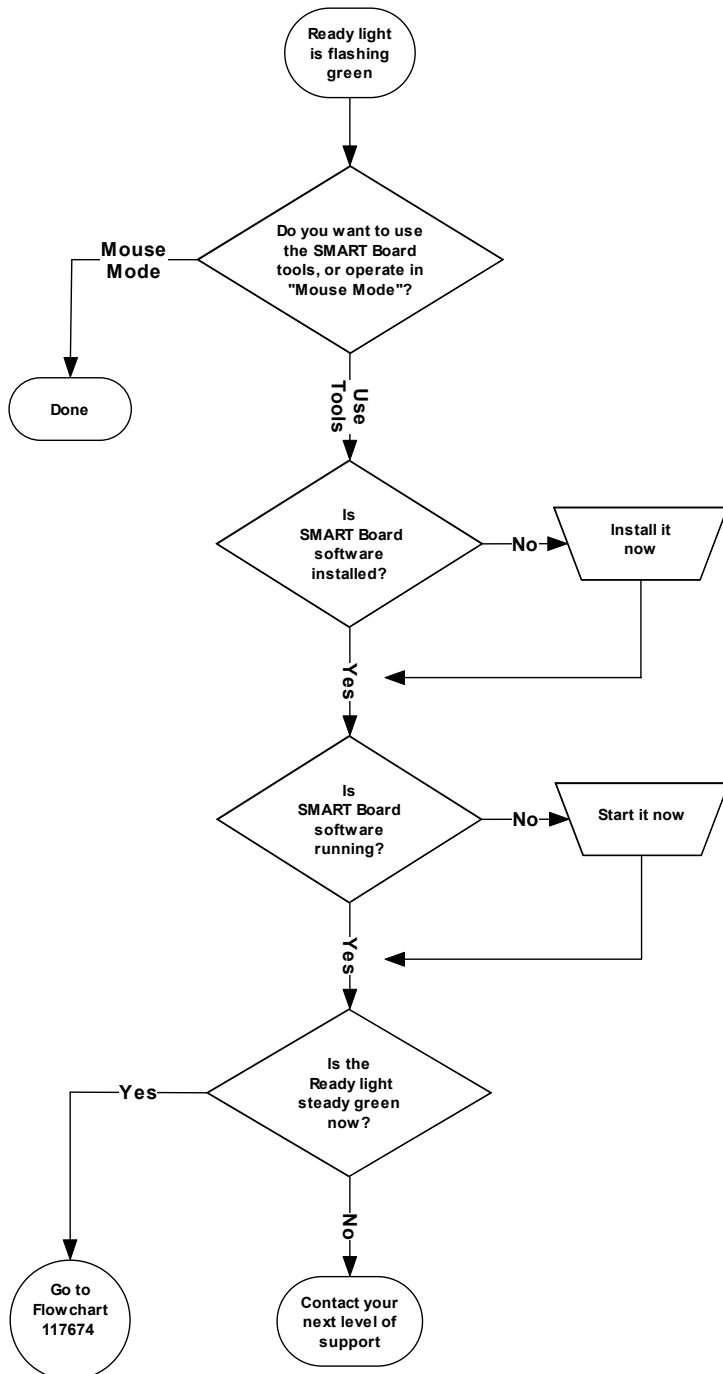


# Fast Track Troubleshooting: SMART Board™ 600 Series Interactive Whiteboard Ready Light is Flashing Green

## NOTES

- This is the normal “mouse mode” state when SMART Board™ software is not installed.
- This mode may be desirable for occasional or guest users who don't require the use of SMART Board tools or pen tray functions.
- Windows® 98 and 98SE operating systems require that you install the HID drivers from the Windows installation CD. Also, on Windows 98 and 98SE, right-click is not supported. The Windows 2000 and later operating systems include the full HID mouse mode.



Remember that you may not want to use the SMART Board tools or the pen tray pens. See the previous notes.

You can install SMART Board software from the CD provided with your interactive whiteboard, or you can download it from the [SMART Technologies website](#).

To determine if the SMART Board software service is running, open the Windows Control Panel, and click **Administrative Tools > Services**.

The Ready light should now be steady green, and the interactive whiteboard should operate normally.

If your interactive whiteboard still isn't operating normally, contact [SMART technical support](#).

**SMART Technologies**  
1207 – 11 Avenue SW, Suite 300  
Calgary, AB T3C 0M5  
CANADA

[www.smarttech.com/support](http://www.smarttech.com/support) [www.smarttech.com/contactsupport](http://www.smarttech.com/contactsupport)  
Support +1.403.228.5940 or Toll Free 1.866.518.6791 (Canada/U.S.)

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